



## **Qantas offers additional baggage allowance for eligible musicians**

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Qantas is proud to include a checked baggage allowance for all its customers, regardless of their travel class.

In 2011, Qantas amended its baggage policy in line with the roll out of Faster, Smarter Check-in. The new system meant significant discounts for additional pieces on the pre-purchase of excess baggage. Customers can pre-purchase additional pieces of baggage for domestic travel for \$20 per item.

Having worked with our customers and our music industry partners since the introduction of this new system, Qantas has further increased its support for Australian musicians. From 1 March 2012, eligible musicians travelling on Qantas domestic services will be entitled to request in advance an additional baggage allowance of one additional piece.

The new allowance will allow eligible musicians to tour more easily and cost-effectively on Qantas and QantasLink flights to over 60 destinations\* within Australia.

Musicians who are registered members of a recognised music body, travelling in groups of 9 or less, will be entitled to request in advance an additional baggage allowance of one piece per musician with a weight allowance applicable to their class of travel and Frequent Flyer status:

	<b>Current Allowance</b>	<b>Additional allowance for Musicians</b>
Economy	1 piece (maximum 23kg)	+ 1 piece (maximum 23kg)
Business	1 piece (maximum 32kg)	+ 1 piece (maximum 32kg)
Qantas Club members	1 piece (maximum 32kg) regardless of travel class	+ 1 piece (maximum 32kg)
Silver Frequent Flyers	1 piece (maximum 32kg) Economy	+ 1 piece (maximum 32kg)
Gold Frequent Flyers	2 pieces (maximum 32kg each) Business	+ 1 piece (maximum 32kg)
	2 pieces (maximum 23kg each) Economy	+ 1 piece (maximum 23kg)
	2 pieces (maximum 32kg each) Business	+ 1 piece (maximum 32kg)
Platinum Frequent Flyers	2 pieces (maximum 32kg each) regardless of travel class	+ 1 piece (maximum 32kg)

Notes:

*If customers have a maximum weight limit of 23kg per piece and they exceed that limit then heavy charges will apply.*

*Maximum weight of each piece cannot exceed 32kg*

*Musicians taking advantage of the additional baggage allowance can also pre-purchase online up to two additional pieces of baggage at AUD\$20 per piece via [www.qantas.com](http://www.qantas.com)*

*\*Baggage on flights to Lord Howe Island, Olympic Dam and Mount Hotham are subject to specific restrictions on baggage, please see [qantas.com](http://qantas.com) for details*

## Eligibility

To be eligible for the additional baggage allowance, musicians must be travelling with a musical instrument or touring equipment and be current members of one of the following:

- Association of Artist Managers
- Australian Independent Record Labels Association
- The Australasian Performing Right Association
- The Australian Mechanical Copyright Owners Society
- Live Performance Australia
- Musicians Union of Australia
- Country Music Association of Australia
- Folk Alliance
- AMIN's member organisations: Queensland Music Network, Contemporary Music Services Tasmania, Music NSW, Music NT, Music Victoria and The Western Australian Music Industry Association.

Customers may be asked to show their association membership during check in.

## How to book

Musicians, travelling on Qantas Domestic flights individually or in groups of 9 or less with a musical instrument or other touring equipment, who are registered members of a recognised music body (listed above) should book through their preferred travel agent, through one of the specialist music industry agents - Show Group, Moves Travel Group, Stage & Screen, Travel Beyond, or via [www.qantas.com](http://www.qantas.com)

## How to request additional allowance

**Bookings made via a travel agent:** At least two business days prior to departure, the agent wishing to request the eligible musician's additional baggage allowance will need to email [gicmusicbag@qantas.com.au](mailto:gicmusicbag@qantas.com.au) listing their booking reference, musical association, membership number and type of musical instrument.

**Bookings made via qantas.com or through Qantas direct:** At least two business days prior to departure, customers wishing to request the eligible musician's additional baggage allowance need to email [specialhandling@qantas.com](mailto:specialhandling@qantas.com) listing their booking reference, musical association, membership number and type of musical instrument

A confirmation email will be sent once the request has been approved and booking updated.

If additional assistance is required, please contact 02 9304 7974.

## Musical groups of 10 or more

Musical groups of 10 passengers or more should contact Group Sales for information on special baggage allowances for group passengers.

## Privacy

Qantas understands that privacy is important to its customers. Customers travelling with Qantas or contacting Qantas in order to claim their additional baggage allowance will have their personal information handled in accordance with Qantas' Privacy Statement, available at [qantas.com/privacy](http://qantas.com/privacy).